



VENUE & SHOW INFORMATION

BOX OFFICE: Gate 1 Tills St. Will open 4PM on show day.

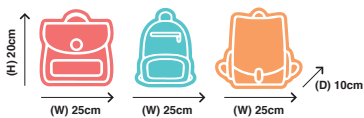
CLOAKROOM FACILITIES: Outside Gates 1 and 2.

PASS OUTS: Not available at this event.

BAGS – UPDATED SECURITY MEASURES:

Important! BAG SIZES WILL BE STRICTLY OBSERVED.

Patrons are encouraged not to bring any bags, however small bags (up to (W)25cm x (H)20cm x (D)10cm) will be permitted. All patrons with bags will be subject to bag checking and other security measures at external gates upon arrival at the stadium. Please arrive in consideration of queues and time to proceed through security checks.



FOOD & BEVERAGES: This is a licensed event and there will be a large range of food and beverages available. **Food and Beverage stalls are CASH-ONLY (no eftpos).** Proof of age photo ID is required to purchase or consume alcohol, and service will not be provided to patrons who are under 18 years of age or intoxicated. The venue reserves the right to deny entry to and/or evict intoxicated patrons or under-age patrons found with alcohol. No alcohol can be removed from Cazaly's Stadium.

ATM/CASH: ATMs on-site, however in the unlikely event of systems-failure and/or expiry, patrons are encouraged to bring enough cash for the concert's duration.

ELTON JOHN TOUR MERCHANDISE

Priced from \$15 - \$50. Eftpos accepted.

SMOKING: Cazaly's Stadium is a non-smoking venue.

FIRST AID: Located behind Section 6 beside the grandstand. Please alert event staff if you require assistance.

POLICE & SECURITY / ENTRY & EXPULSION:

For your safety, security guards, RSA Marshals and police will be on site. Please be aware that the following patrons may be denied entry to the event:

- Any person deemed to be intoxicated and/or disorderly
- Any person who does not comply with a request to conduct a bag search or security check
- Any person who does not comply with a request from any authorised person including the organiser/promoter, venue staff, security, or regulatory bodies
- Any person holding a ticket deemed to be tampered with or unauthorised

WEATHER: The concert will proceed rain or shine. Only exceptionally severe weather conditions will affect the performance so be prepared for either scenario. Umbrellas are not permitted, so bring a raincoat or poncho if inclement weather is predicted.

GETTING TO & FROM THE CONCERT

IMPORTANT INFORMATION:

Vehicle access to the concert precinct will be restricted to only those authorised. Because the local road network surrounding the stadium will be subject to changed traffic conditions, including road closures, and to avoid congestion, patrons are strongly recommended to:

- Allow plenty of travel time
- Take advantage of the FREE Park-&-Ride shuttle services
- Take note of drop off/pick up locations
- Park legally and considerately

FREE Park-&-Ride SHUTTLE SERVICES (the closest stadium drop off):

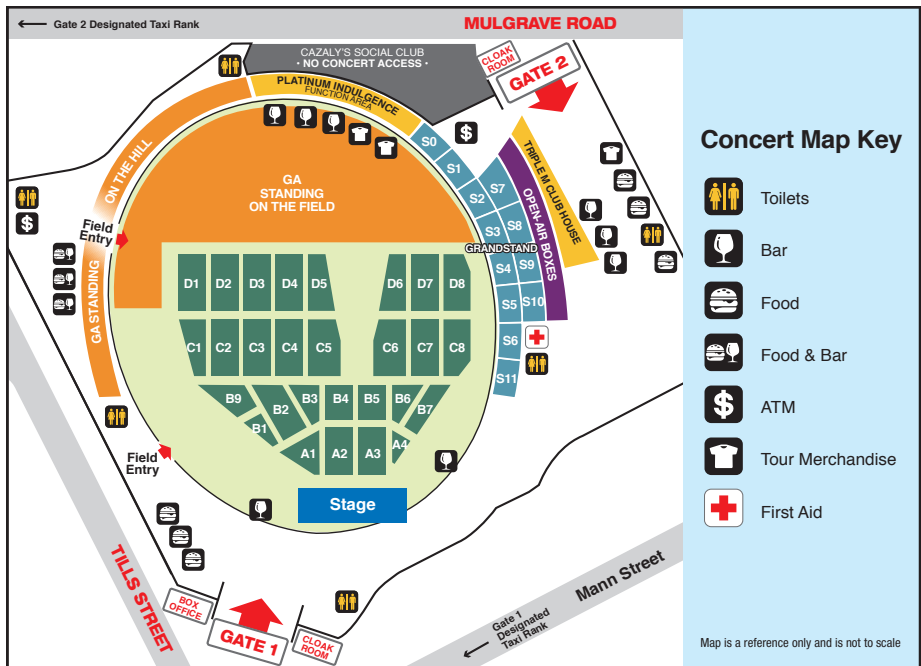
Running at regular intervals on show day, FREE buses will transfer patrons to the stadium between 4.20PM – 7PM, returning at the concert's conclusion, to and from:

- Cairns CBD, Lake St Bus Interchange (on-street parking in-&-around CBD)
- Cairns SHOWGROUNDS, Enter and park via Severin St, then follow the signs to the concert shuttle point on Scott St

To avoid delays and congestion, patrons are encouraged to use the FREE Park-&-Ride shuttle services, which provide the closest vehicle drop-off at the stadium.

TAXIS Designated Drop off/Pick up points:

- For patrons accessing Gate 1, Mann St
- For patrons accessing Gate 2, Mulgrave Rd



Concert Map Key

- Toilets
- Bar
- Food
- Food & Bar
- ATM
- Tour Merchandise
- First Aid

Map is a reference only and is not to scale

PUBLIC/UBER/LIMOUSINES Designated Drop-&-Go points:

- For patrons accessing Gate 1, Earl St
- For patrons accessing Gate 2, Dalton St

PARKING: No parking is available in the immediate concert precinct. Limited paid car parking, until full, available from 4.30PM at Cnr of Gatton & Tills Sts. A fee shall apply, payable on site.

MOBILITY IMPAIRED/SPECIAL NEEDS PARKING & ACCESS: Exclusive to patrons presenting a valid Disability Parking Permit and corresponding authorised concert ticket, mobility impaired parking is available on Mulgrave Rd outside of both Cazaly's Social Club and Loot Homewares. From 4:30PM onwards parking spaces will be filled on a first-come/first-serve basis until at capacity. Patrons with Mobility Impairment should enter the stadium at Gate 2, Mulgrave Rd.

CHANGED TRAFFIC CONDITIONS & ROAD CLOSURES:

On show day, vehicle access to the concert precinct will be severely restricted and accessible to authorised vehicles only.

- CLOSED from 1PM — Tills St (between Earl and Mann Sts)
- CLOSED from 1PM — Newell St (off Mulgrave Rd)

From 1PM — Midnight, changed and restricted traffic conditions shall affect:

- Mulgrave Rd
- Dalton St
- Mann St
- Earl St

GETTING TO & FROM INFO & ENQUIRIES cairns.qld.gov.au or 4044 3044

WHAT TO BRING

- Concert tickets
- Valid photo ID
- Cash
- Comfortable shoes
- Small personal cameras and camera phones are permitted. Professional cameras with detachable lenses and all video recording devices are not permitted.

WHAT NOT TO BRING/PROHIBITED ITEMS

Prohibited Items include but are not limited to:

- Professional photography equipment (e.g. telephoto lenses; any lens over 20cm; any detachable lens; stands or other commercial equipment or anything deemed by Event staff to be professional photography equipment)
- Monopods, tripods or attachment sticks (selfie-sticks)
- Audio or video recording devices (including GoPro and similar)
- Alcohol
- Glass (jars, bottles, containers, mirrors and perfumes)
- Air horns
- Weapons or explosives of any kind (including potential missiles)
- Illegal substances
- Animals (excluding service dogs such as guide dogs and police or emergency service dogs)
- Nitrous oxide bulbs and canisters
- Flares, fireworks, sparklers, explosives, or any fire twirling equipment
- Fires and open flames
- Flammable liquids
- Instruments
- Advanced personal vapourisers (or modified APVs) or liquid refills for E-Cigarettes
- Sound systems
- Portable laser equipment and pens
- Sharpies, markers, paint cans or paint pens
- Drones or other remote-control devices
- Couches and chairs
- Anything studded (i.e. belts, wristbands etc.)
- Skateboards, scooters, wagons, carts, rollerblades, roller skates, bicycles, quad-bikes, segways, hoverboards, self-balancing scooters or any personal motorised vehicles
- Unauthorised solicitation materials including handbills, flyers, stickers, beach balls, give-aways, samples, or other promotional items
- Any other item deemed to be dangerous or offensive or potentially dangerous by Event organisers (in their discretion)
- E-skies and coolers
- Umbrellas

No unauthorised/unlicensed vendors allowed

IMPORTANT INFORMATION

Reserved Seating Patrons: While reserved seating is available at this concert, please note that patrons may stand during the performance. Please be considerate of those around you wherever possible.

Entry Gates: Please refer to the gate number printed on your ticket. Patrons must occupy the seat or area specified on their concert ticket.

“General Admission Standing On The Hill” Patrons: We ask all patrons on the GA Standing Hill to remain mindful of those around them and be space conscious when reserving areas. We want to ensure that everyone is comfortable and has a great view of the concert.

Patrons holding a GA Standing Hill ticket will not be permitted into the seated sections within the venue. Patrons holding Reserved Seating tickets will not be permitted in the GA Standing Hill section.

Photo ID: Photo ID is essential: acceptable ID is a current and valid Australian Photo Drivers Licence or Passport. Please check with the venue for any other acceptable forms of photo ID.

Admission: Intoxicated persons will not be admitted. The Promoter reserves the right to refuse admission to any person.

Please refer to the moshtix website for ticket purchase Terms & Conditions.

